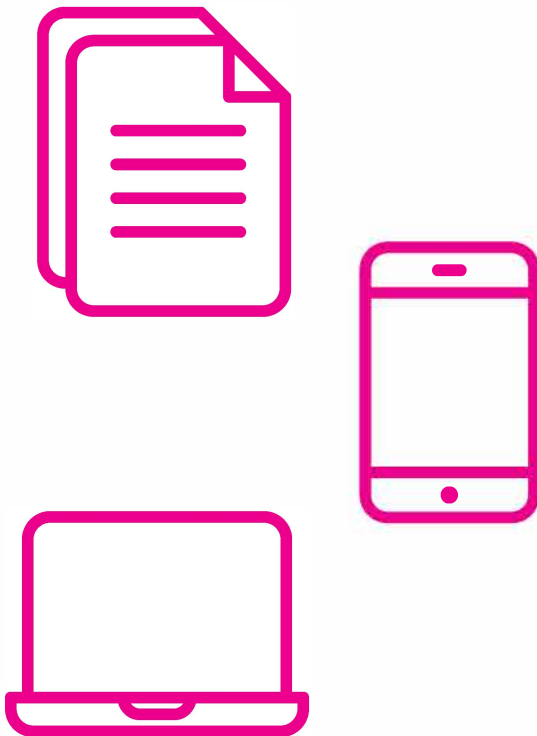


Resources to help you communicate with patients and their families during COVID-19



Difficult Conversations

A4 9 page: <https://bit.ly/2UzktPk>

Mobile: <https://bit.ly/3hpOTxt>

Telephone Consultations

Mobile: <https://bit.ly/2znKeL4>

Online 1 hour course: <https://bit.ly/37xKUdG>

Communicating in PPE

A4 6 page: <https://bit.ly/2Y1KuZA>

A4 poster: <https://bit.ly/2Xw0fY9>

Video Consultations

Mobile: <https://bit.ly/3e4mg6M>

Online 1 hour course: <https://bit.ly/2AicZsz>

The first version of this toolkit was released March 25, 2020. An updated version was released June 15, 2020. Materials included in the toolkit were developed based on expert knowledge and information on COVID-19 available at the time of publication. Materials will be updated as the COVID-19 situation evolves and as we receive feedback from users. For the most up to date resources; please visit our website at <https://www.hse.ie/nhcprogramme>. New and updated toolkit items will be added as they are completed.