

Flu Season 2008

Dear Customer

Enclosed please find a schedule for your deliveries from the HSE National Cold Chain Service at United Drug. This schedule covers the period from September 15th to the end of the year. Please discard any schedule that you would have previously received for this time period. The closure date on your schedule is the date by which your order should be placed with the Customer Service Team

Your deliveries for the flu season will be fortnightly instead of monthly. This is to ensure all sites receive flu vaccine as soon as possible and to assist with fridge capacity issues. Fortnightly deliveries will only be for the time period as indicated on your schedule, deliveries will then revert to monthly.

During this time we will not be able to provide any unscheduled deliveries so you will need to ensure that your orders are placed for your scheduled delivery

**Your fortnightly order should include all your vaccine requirements
(i.e. Flu, Childhood and other vaccines)**

It is preferable that you place your order by fax 01 463 7788 or email vaccines@udd.ie, please include your account number with all orders and on all paperwork. When you place your order by fax you will receive a confirmation by return fax from us. If you do not receive this confirmation please contact us.

The Vaccine Returns Service is still available. The Driver delivering your vaccines will take unused expired or unused suboptimal vaccines if they are in their original packaging and ready for collection on his arrival.

If you have any queries please do not hesitate to contact me.

Yours sincerely

Anne McCarthy
Business Unit Manager
National Cold Chain Delivery Service